

Terms and Conditions (Terms of Service)

Effective Date: December 17th, 2024

By opting in to receive SMS messages from Zhu Orthodontics, you agree to the following terms:

1. SMS Messaging Service

By providing your phone number, you consent to receive SMS messages, including updates, promotions, and other relevant content.

2. Message Frequency

You may receive messages surrounding upcoming appointments, at the time of scheduling a new appointment, surrounding completed appointments, surrounding due dates for specific appointment types, or in response to any outreach to our office.

3. Message and Data Rates

Message and data rates may apply based on your mobile carrier's terms.

4. Privacy Policy

Your information will be handled in accordance with our Privacy Policy, which can be viewed at <https://www.zhuorthodontics.com/>.

5. Opt-Out Instructions

You can opt out at any time by replying "STOP" to any SMS message. You may also contact us directly at (703) 445-1999.

6. Liability

We are not responsible for any charges, errors, or delays in SMS delivery caused by your carrier or third-party service providers.

By opting in, you confirm that you are the owner or authorized user of the phone number provided and that you are at least 18 years old.